

...to ask every company
during the estimate process

10 Important Questions



How long have you been in business? Are you licensed?

Be aware of non-licensed “handyman” or painters. Only use certified licensed contractors to ensure you are using a reputable service provider.

Garage Rehab has been a licensed service provider of epoxy floor coatings since 2011. We have an average rating of 4.75 stars across multiple review platforms including YELP, GOOGLE, and FACEBOOK



How many installers are used for my project?

To properly distribute the correct amount of coating requires more than one person to perform a proper epoxy coating install. Only using one person could lead to mistakes and uneven application.

Garage Rehab provides two certified technicians on every epoxy floor coating project. This ensures a proper installation and an even distribution of materials, leaving you an amazing new garage floor!



Are your floor installers employees, or subcontracted?

Some coating providers will use non-licensed, non-certified “subcontractors to perform the epoxy floor coating project. Some also use different people for different elements of the installation.

Our Epoxy Floor Installation Technicians are our own employees, must pass a DOJ background check and are certified twice a year to ensure they are up to date on the latest products, and installation techniques.



What is the level of Volatile Organic Compounds (VOC's) in your products?

Unfortunately, many companies still use older products that have hazardous levels of VOCs. Make sure the company you choose uses products that have been rated as “Low VOCs”.

Our premium epoxy coatings are rated low VOC's and are also eligible for LEEDS points, produced in California from partially recycled materials.



Can I still get an epoxy coating if I have a moisture problem?

There are specific materials that are highly rated as moisture vapor resistant. Concrete Substrate may require Urethane Polymer Concrete for damaged concrete.

Garage Rehab also offers Urethane Polymer Concrete as an additional solution. Urethane Polymer Concrete can be used as a base layer over damaged or concrete with moisture vapor transmission issues.



Can you perform a One-Day Installation?

Not everyone can perform one-day installs. Cheaper epoxy material may require two days for curing and “upgassing”. Not having enough personnel may also require a multiple day installation process. This means longer wait times for you as the customer.

Garage Rehab is the leader of One-Day Installations. Because we use the highest premium quality materials that have accelerated properties, and because we always send two certified techs to every project.



Do you use a polyurethane topcoat?

This is a very important question. Polyurethane should not be used as a topcoat in a garage—ever. Hot tires, gasoline, and motor oil can all permanently stain a polyurethane topcoat. Moreover, polyurethane is flammable and should never be applied as a topcoat near gas heating elements.

Garage Rehab uses the highest rated 100% solid Polyaspartic Topcoat. This premium topcoat will protect your garage from hot tire treading, is abrasion resistant, and stain resistant.



Do you require a deposit?

Any reputable epoxy coatings business should not require a deposit for any standard residential installation service. Be wary of anyone trying to collect a deposit.

As southern California’s most trusted service provider of epoxy flooring, we have a long established history of only receiving payment upon completion of the project, providing you a worry free experience.



Do you acid wash the concrete to prep for the epoxy coating application?

Acid wash is the absolute worst way to prep the substrate for an epoxy coating. The process can change the PH level of the substrate and require a longer waiting period before the epoxy coating can be applied.

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What type of warranty do you offer?

This is the ultimate measure of the type of materials and service level you are being quoted. A 5-10 year warranty usually means a lower level measure of installation method and materials used for your project.

Garage Rehab offers an industry leading Lifetime Warranty. Giving you assurance and peace of mind that your garage epoxy flooring will last as long as you enjoy your home.